



CHICAGO COOK
WORKFORCE
PARTNERSHIP



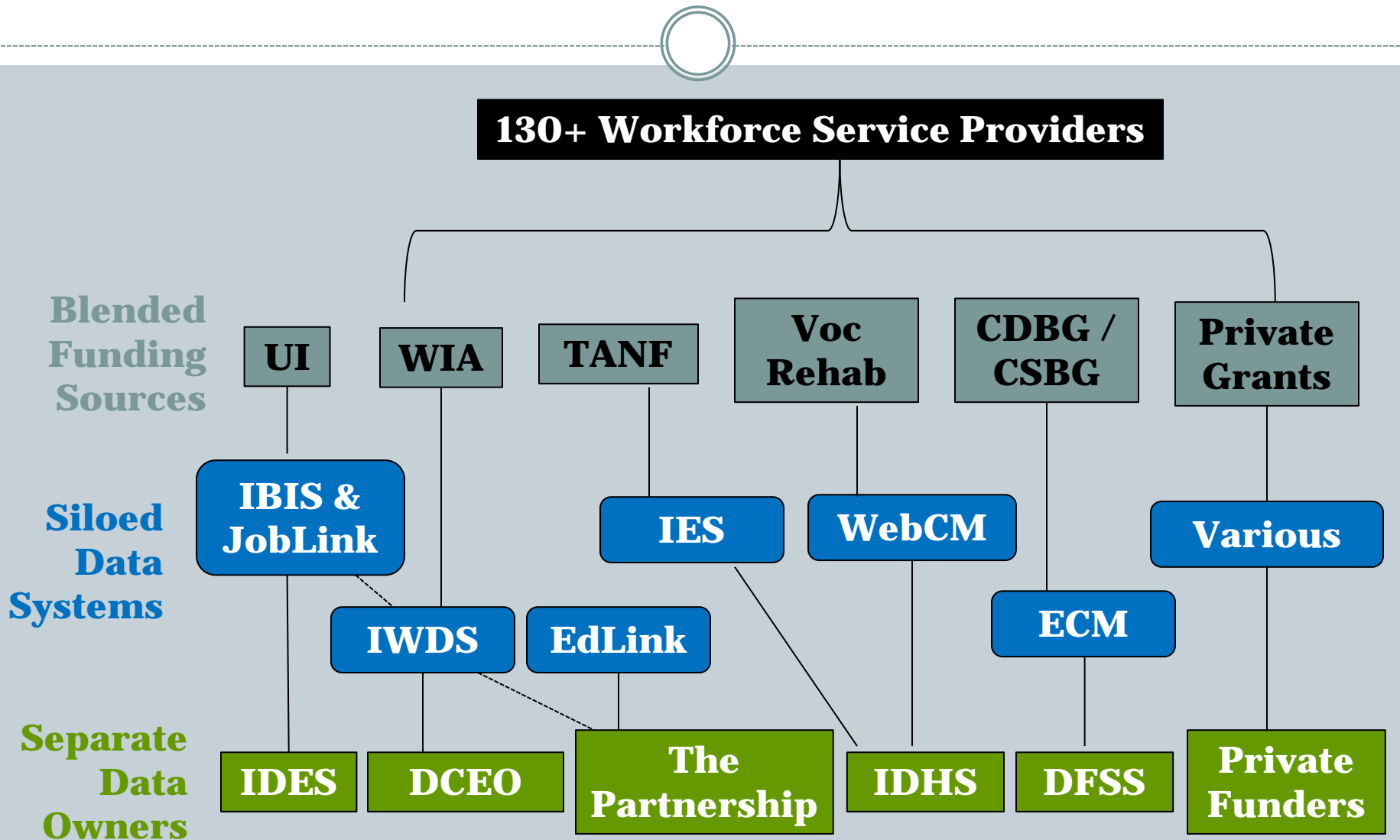
INTEGRATED WORKFORCE INFORMATION SYSTEM

Integrated Workforce Information System

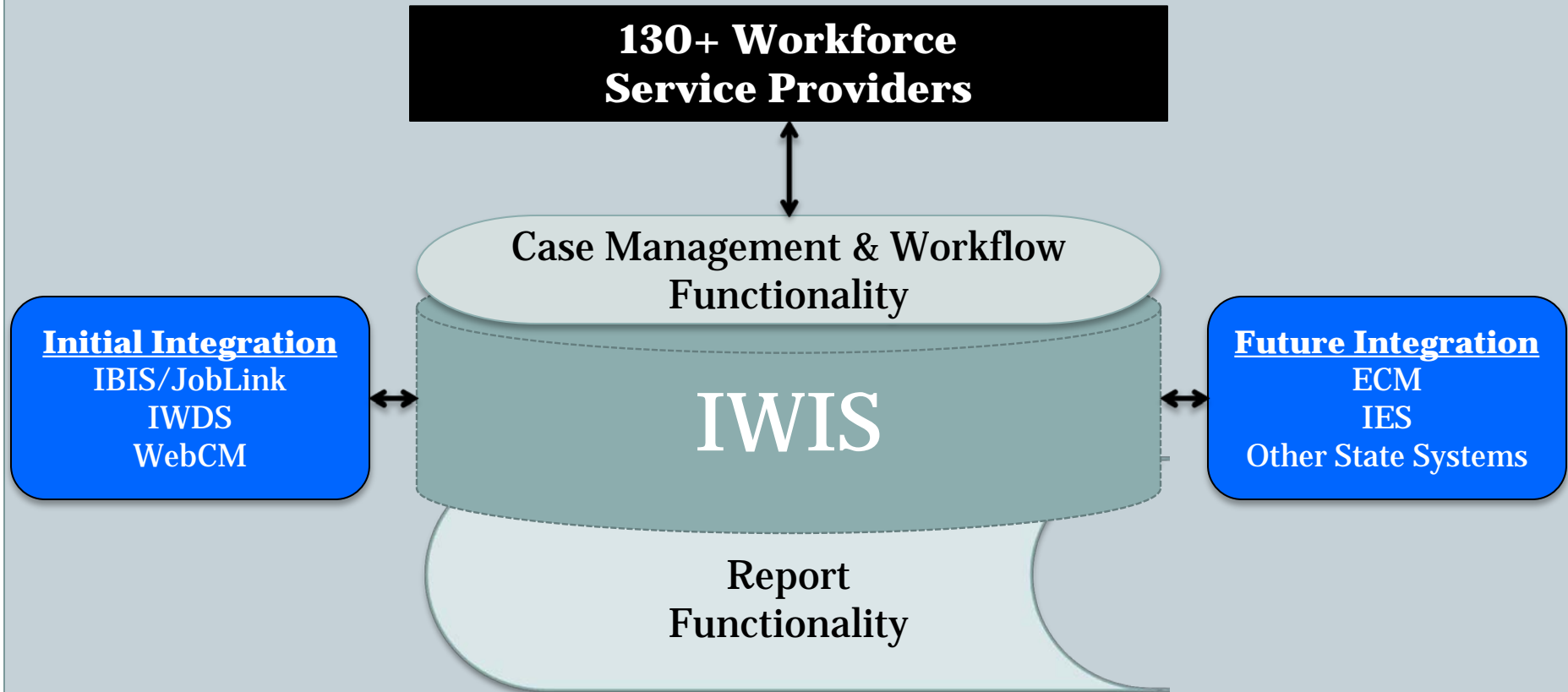


- **Project:** Design, implement and test an Integrated Workforce Information System (IWIS), including a uniform job seeker intake and assessment process, that contains comprehensive program and client-specific measures
- **Goals:** T0 1) empower workforce service providers to make data-informed decisions to improve services to both job seekers and employers 2) enable funders to identify and support programs that work

Cook County Workforce System



IWIS Vision



IWIS Outcomes & Impact

OUTCOMES

Better info on client needs,
service usage & outcomes

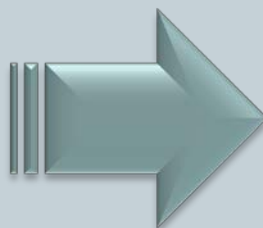
Reduced duplicative data entry
& administrative burden

Increased data quality &
accuracy & improved reporting

Case management &
performance management tool

Rich data set for future research

Non-WIA agencies use IWIS



IMPACT

More effective and data-
informed job seeker and
employer services

Job seekers & employers have
better economic outcomes

Cook County realizes broader
economic gains

Better coordinated & less siloed
workforce development field

Increased administrative
efficiency allows more funding
for program services

Implementation Partners



System Requirements

- **Chapin Hall with Chicago Jobs Council & Marty Miles**
- Stakeholder engagement
- Systems requirement scope
- Implementation project management

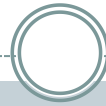
Systems Developer

- **Geographic Solutions**
- Design, build & test IWIS

Evaluator

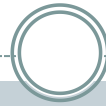
- **Social IMPACT Research Center at Heartland Alliance**
- Conduct a formative implementation & outcomes evaluation

Virtual OneStop[®] (VOS) Platform



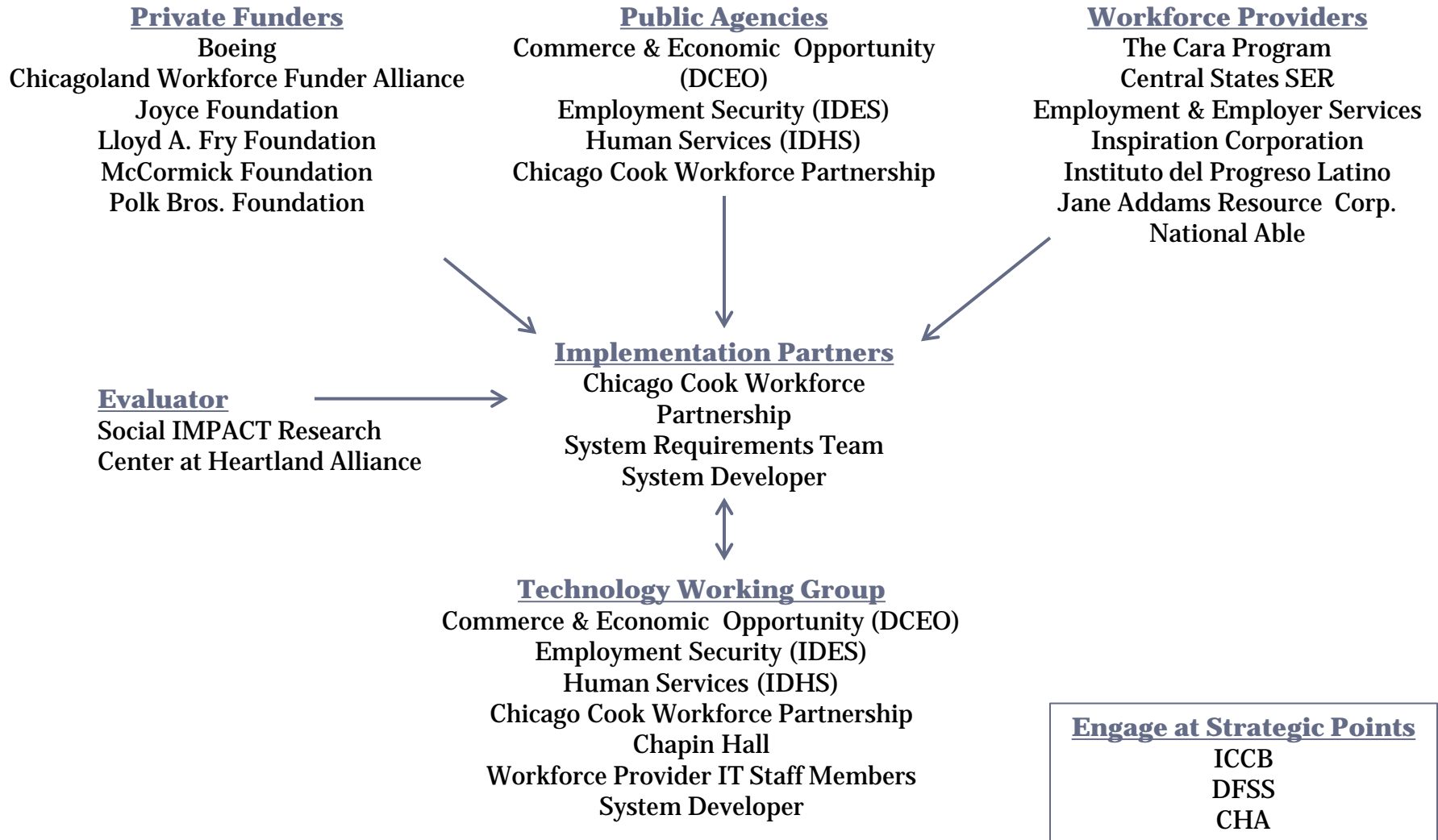
- Full WIA eligibility, service tracking & reporting
- Local program screening & reporting
- Case management tools:
 - Integrated IEP
 - Work flow prompts
 - Customizable staff dashboard
- Jobseeker portal:
 - LMI & career exploration
 - Resume creation
 - Job search

Virtual OneStop[®] (VOS) Platform



- **Job developer tools:**
 - Manager employer contacts
 - Post & track job orders
 - Track OJT & customized training contracts
- **Document storage**
- **Robust reporting tools**

IWIS ADVISORY COUNCIL STRUCTURE



Activities & Timeline



Engage stakeholders to build consensus on goals, functionality and measures of IWIS & job seeker assessment process	Jan-June 2013
Research technical requirements for IWIS, including integration with state data systems	Jan-Aug 2013
Issue RFP & select IWIS System Developer	Sept-Dec 2013
Establish data sharing agreements with state agency partners	Jan 2013-Jun 2014
Design, build & pilot IWIS & job seeker assessment process	Jan-Dec 2014
Train users on IWIS & assessment process	Nov 2014-Jun 2015
Staggered roll-out of IWIS & assessment process	Feb – Dec 2015
IWIS sustainability planning	Jul 2013-May 2015

Questions?



Support for IWIS is generously provided by:

US Department of Labor Employment & Training Administration

Chicagoland Workforce Funder Alliance