CHICAGO COOK
WORKFORCE
PARTNERSHIP
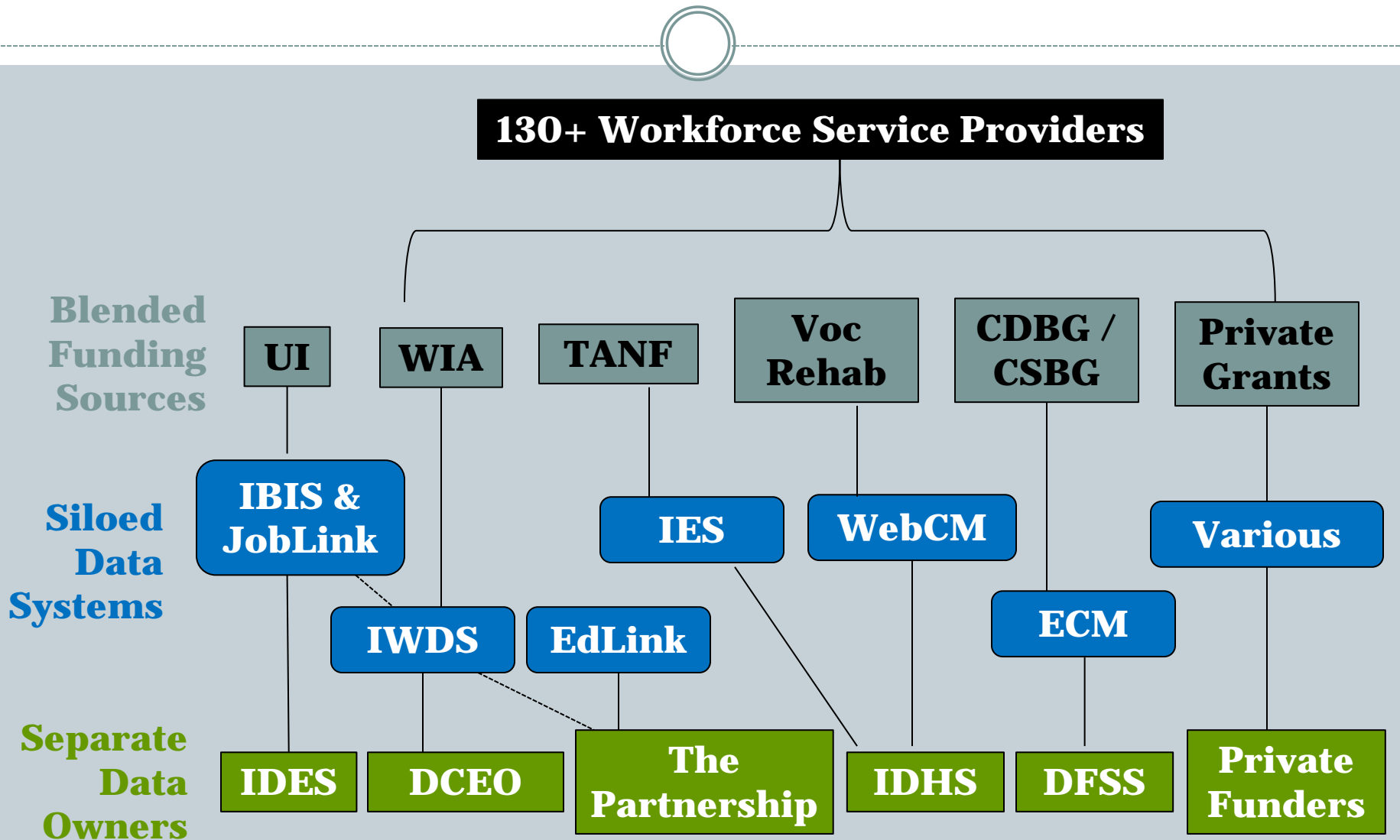
INTEGRATED WORKFORCE INFORMATION SYSTEM

Integrated Workforce Information System
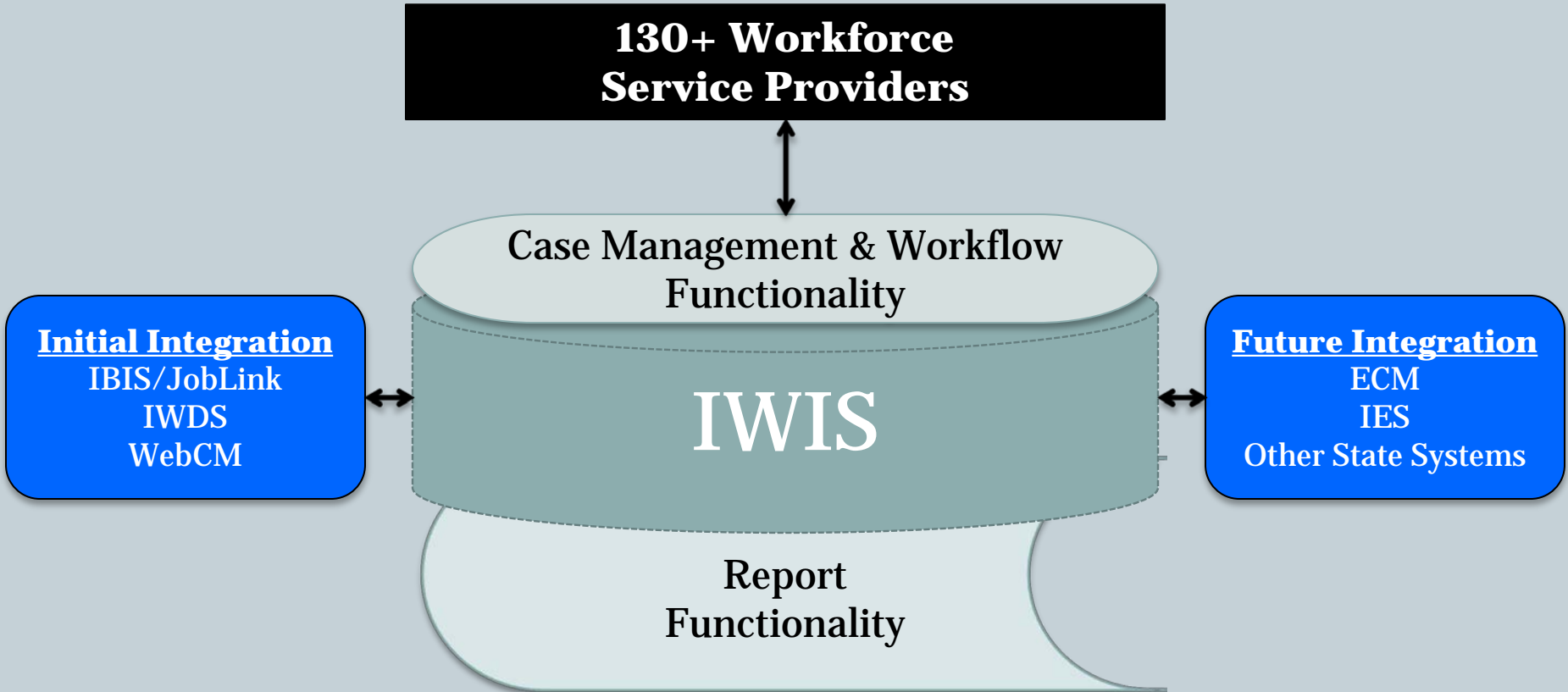
- <u>Project:</u> Design, implement and test an Integrated Workforce Information System (IWIS), including a uniform job seeker intake and assessment process, that contains comprehensive program and client-specific measures

- <u>Goals:</u> TO 1) empower workforce service providers to make data-informed decisions to improve services to both job seekers and employers 2) enable funders to identify and support programs that work

Cook County Workforce System

130+ Workforce Service Providers

Blended Funding Sources

| UI | WIA | TANF | Voc Rehab | CDBG / CSBG | Private Grants |

Siloed Data Systems

IBIS & JobLink

IES

WebCM

Various

IWDS

EdLink

ECM

Separate Data Owners

IDES

DCEO

The Partnership

IDHS

DFSS

Private Funders

IWIS Vision

130+ Workforce Service Providers

Case Management & Workflow Functionality

IWIS

Initial Integration
IBIS/JobLink
IWDS
WebCM

Future Integration
ECM
IES
Other State Systems

Report Functionality

IWIS Outcomes & Impact

OUTCOMES

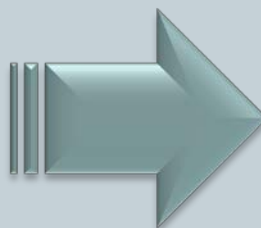- Better info on client needs, service usage & outcomes
- Reduced duplicative data entry & administrative burden
- Increased data quality & accuracy & improved reporting
- Case management & performance management tool
- Rich data set for future research
- Non-WIA agencies use IWIS

IMPACT

- More effective and data-informed job seeker and employer services
- Job seekers & employers have better economic outcomes
- Cook County realizes broader economic gains
- Better coordinated & less siloed workforce development field
- Increased administrative efficiency allows more funding for program services

Implementation Partners

System Requirements
- **Chapin Hall with Chicago Jobs Council & Marty Miles**
- Stakeholder engagement
- Systems requirement scope
- Implementation project management

Systems Developer
- **Geographic Solutions**
- Design, build & test IWIS

Evaluator
- **Social IMPACT Research Center at Heartland Alliance**
- Conduct a formative implementation & outcomes evaluation

Virtual OneStop® (VOS) Platform

- Full WIA eligibility, service tracking & reporting
- Local program screening & reporting
- Case management tools:
  - Integrated IEP
  - Work flow prompts
  - Customizable staff dashboard
- Jobseeker portal:
  - LMI & career exploration
  - Resume creation
  - Job search

Virtual OneStop® (VOS) Platform
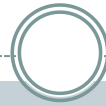
- Job developer tools:
  - Manager employer contacts
  - Post & track job orders
  - Track OJT & customized training contracts
- Document storage
- Robust reporting tools

IWIS ADVISORY COUNCIL STRUCTURE

Private Funders
Boeing
Chicagoland Workforce Funder Alliance
Joyce Foundation
Lloyd A. Fry Foundation
McCormick Foundation
Polk Bros. Foundation

Public Agencies
Commerce & Economic Opportunity (DCEO)
Employment Security (IDES)
Human Services (IDHS)
Chicago Cook Workforce Partnership

Workforce Providers
The Cara Program
Central States SER
Employment & Employer Services
Inspiration Corporation
Instituto del Progreso Latino
Jane Addams Resource Corp.
National Able

Evaluator
Social IMPACT Research
Center at Heartland Alliance

Implementation Partners
Chicago Cook Workforce
Partnership
System Requirements Team
System Developer

Technology Working Group
Commerce & Economic Opportunity (DCEO)
Employment Security (IDES)
Human Services (IDHS)
Chicago Cook Workforce Partnership
Chapin Hall
Workforce Provider IT Staff Members
System Developer

Engage at Strategic Points
ICCB
DFSS
CHA

Activities & Timeline

Engage stakeholders to build consensus on goals, functionality and measures of IWIS & job seeker assessment process	Jan-June 2013
Research technical requirements for IWIS, including integration with state data systems	Jan-Aug 2013
Issue RFP & select IWIS System Developer	Sept-Dec 2013
Establish data sharing agreements with state agency partners	Jan 2013-Jun 2014
Design, build & pilot IWIS & job seeker assessment process	Jan-Dec 2014
Train users on IWIS & assessment process	Nov 2014-Jun 2015
Staggered roll-out of IWIS & assessment process	Feb – Dec 2015
IWIS sustainability planning	Jul 2013-May 2015

Questions?

Support for IWIS is generously provided by:

US Department of Labor Employment & Training Administration

Chicagoland Workforce Funder Alliance