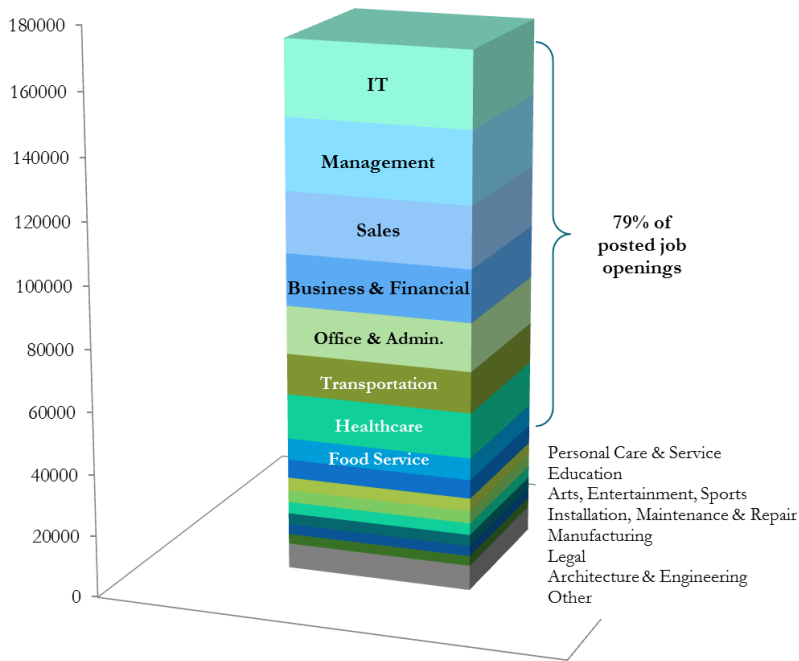


# Where are the Jobs in Cook County? *Quarter 1, 2014*

## A summary of local job postings by occupation, employer, and skills needs

### JOB POSTINGS BY OCCUPATIONAL GROUP

Total jobs: 174,687



### TOP EMPLOYERS

by Number of Postings

1. Sears
2. Deloitte
3. Pricewaterhouse Coopers
4. Accenture
5. Advocate Health Care
6. JP Morgan Chase
7. University of Chicago
8. Rush University Medical Center
9. Provena Health
10. Bank of America
11. Alexian Brothers Health System
12. HCR Manorcare
13. Roehl Transport
14. Presence Health
15. Allstate
16. Home Depot
17. CVS Caremark
18. Northern Trust
19. City Colleges of Chicago
20. GE

The Partnership analyzed 174,687 online job postings from January through March 2014 to develop an understanding of current job demand and employer needs in Chicago and Cook County.

### IT

#### TOP OCCUPATIONS

Software developers, applications  
 Computer systems analysts  
 Computer user support specialists  
 Business intelligence analysts  
 Computer systems engineers/architects

#### HIGH DEMAND CREDENTIALS

Certified info. systems security professional (CISSP)  
 Microsoft certified systems engineer (MCSE)  
 Project management professional (PMP)  
 Cisco certified network associate/professional (CCNA/CCNP)  
 Certified information systems auditor (CISA)

Postings also indicated a high demand for applicants with knowledge of SQL, JAVA, Oracle, Linux, and JavaScript.\*

### MANAGEMENT

#### TOP OCCUPATIONS

Sales managers  
 Medical/health services managers (i.e. Nurse mgr., pharmacy mgr., medical director)  
 Marketing managers  
 General & operations managers  
 Financial managers

#### HIGH DEMAND CREDENTIALS

Certified public accountant (CPA)  
 Project management professional (PMP)  
 Healthcare certifications (RN, First aid, CPR)  
 Chartered financial analyst (CFA)  
 Professional in human resources (PHR)

The *Where are the Jobs* report should not be used as a comprehensive list of available jobs in Cook County. Some industries and occupations, such as those that are heavily unionized and those that advertise through word of mouth, tend not to post openings online so may be underrepresented here. The data covers jobs that were available at any time during the quarter – these include positions that have been filled and postings that have been removed for other reasons.

The data on high demand credentials is limited by the fact that the majority of job descriptions do not list any credentials.

\*We include skills as well as credentials for two fields: IT and manufacturing. Job postings in those fields tend to list specific specialized skills requirements that are not always tied to credentials. That list of skills is important for understanding the demand in those areas. In contrast, postings in the other occupational fields include more general skills requirements (management, sales, scheduling, decision making) and are therefore not included in this report.

For more information on job postings data, please contact The Chicago Cook Workforce Partnership via our website <http://workforceboard.org/reports/labor-market-data/>

## SALES

**TOP OCCUPATIONS**  
Sales representatives, wholesale & manufacturing  
Retail salespersons, cashiers & retail supervisors  
Sales reps, technical & scientific products  
Sales agents, financial services  
Insurance sales agents

**HIGH DEMAND CREDENTIALS**  
Securities examinations (Series 6, Series 7)  
Insurance license/insurance agent certification  
Mortgage license  
Certified public accountant (CPA)  
Real estate certification

## OFFICE & ADMINISTRATIVE

**TOP OCCUPATIONS**  
Customer service representatives  
Secretaries & administrative assistants  
Supervisors of administrative support workers  
Bookkeeping, accounting, & auditing clerks  
General office clerks

**HIGH DEMAND CREDENTIALS**  
Certified public accountant (CPA)  
Series 7  
Property and casualty insurance license  
Certified service manager (CSM)  
Certified signing agent (Notary)

## HEALTHCARE

**TOP OCCUPATIONS**  
Registered nurses  
Nursing assistants (incl. CNA & patient care tech.)  
Speech-language pathologists  
Occupational therapists  
Medical records and health IT

**HIGH DEMAND CREDENTIALS**  
Registered nurse  
First Aid/CPR  
Certified nursing assistant  
Nurse practitioner  
Acute care certification

## PERSONAL CARE & SERVICE

**TOP OCCUPATIONS**  
Childcare workers/nannies  
Personal care aides  
Hairstylists and cosmetologists  
Supervisors of personal service workers  
Nonfarm animal caretakers

**HIGH DEMAND CREDENTIALS**  
First aid, CPR  
Cosmetology license/licensed barber  
Home health aide/personal care assistant/caregiver  
Personal fitness trainer cert./Exercise instructor  
Counseling certification

## BUSINESS & FINANCIAL

**TOP OCCUPATIONS**  
HR specialists  
Accountants  
Market research analysts & marketing specialists  
Financial analysts  
Auditors

**HIGH DEMAND CREDENTIALS**  
Certified public accountant (CPA)  
Certified risk manager (CRM)  
Chartered financial analyst (CFA)  
Certified information systems auditor (CISA)  
Series 7

## TRANSPORTATION

**TOP OCCUPATIONS**  
Heavy truck drivers  
Light or delivery truck drivers  
Laborers and freight/stock movers  
Drivers/sales workers  
Cleaner of vehicles & equipment

**HIGH DEMAND CREDENTIALS**  
Commercial driver's license (CDL)  
Forklift operator certification  
Hazardous materials certification  
Air brake certification  
Healthcare certifications (First aid/CPR)

## FOOD SERVICE

**TOP OCCUPATIONS**  
Combined food prep & serving workers  
Supervisors of food workers  
Restaurant cooks/chefs/head cooks  
Waiters and waitresses  
Hosts and hostesses

**HIGH DEMAND CREDENTIALS**  
Servsafe/food service sanitation  
Food service certification (e.g. FMP)  
Alcohol awareness certification (e.g. TIPS, BASSET)  
Certified dietary manager  
Certified executive chef

## MANUFACTURING *(included due to Partnership focus)*

**TOP OCCUPATIONS**  
CNC operators  
Inspectors, testers, sorters, samplers & weighers  
Team assemblers  
Machinists  
Welders

**HIGH DEMAND CREDENTIALS**  
Forklift operator certification  
American Society for Quality certifications  
American Society of Mechanical Engineers (ASME)  
Certified mechanical inspector  
Professional engineer

Postings also indicated a high demand for applicants with knowledge of inspection, basic math, machining, computer numerical control (CNC), and reading/interpreting blueprints.\*