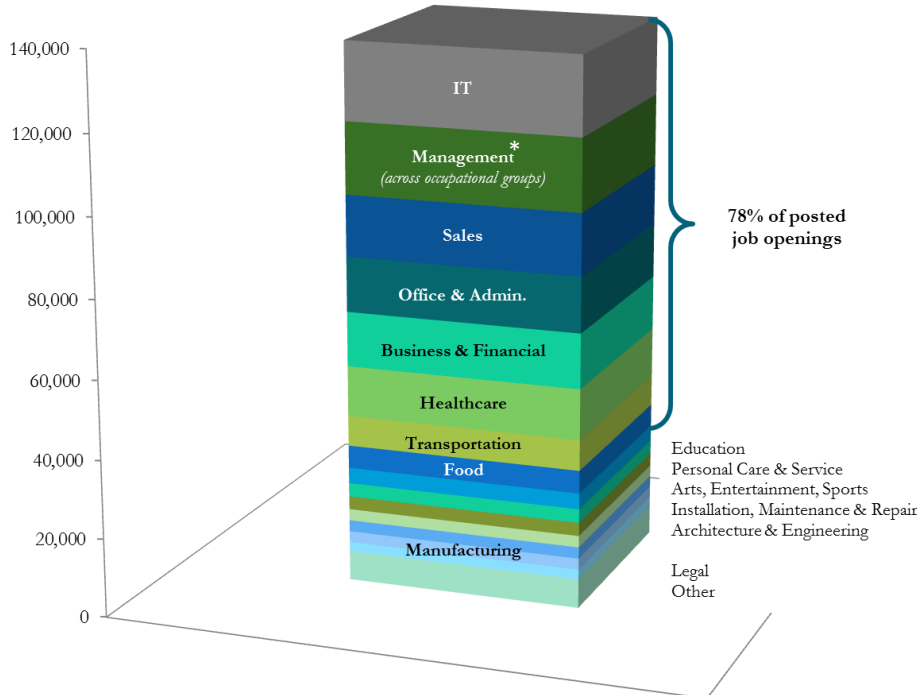


Where are the Jobs in Cook County? *Quarter 3, 2014*

A summary of local job postings by occupation, employer, and skills needs

JOB POSTINGS BY OCCUPATIONAL GROUP

Total jobs: 139,173



TOP EMPLOYERS

by Number of Postings

1. Sears
2. Presence Health
3. Rush University Medical Center
4. PricewaterhouseCoopers
5. Deloitte Development LLC
6. HCR ManorCare
7. University of Chicago
8. Accenture
9. Advocate Health Care
10. Macy's
11. Allstate
12. JP Morgan Chase Company
13. General Electric Company
14. Alexian Brothers Health System
15. Best Buy
16. City Colleges Of Chicago
17. Bank of America
18. Northwestern University
19. Hilton Hotel Corporation
20. Nordstrom

The Partnership analyzed 139,173 online job postings from July through September 2014 to develop an understanding of current job demand and employer needs in Chicago and Cook County.

IT

OCCUPATIONS

- Software developers, applications
- Computer systems analysts
- Computer user support specialists
- Computer systems engineers/architects
- Business intelligence analysts

CREDENTIALS

- Certified info. systems security professional; systems auditor; security manager (CISSP/CISA/CISM)
- Cisco certified network associate; network professional; internetwork expert (CCNA/CCNP/CCIE)
- Microsoft certified professional or systems engineer (MCP/MCSE)

SKILLS

- Programming languages (JAVA, JavaScript, C#, Python)
- Database skills (SQL, Oracle)
- Software frameworks (.NET)
- Operating systems (Linux, UNIX)

SALES

OCCUPATIONS

- Sales representatives (wholesale, manufacturing, technical, scientific)
- Retail salespersons, cashiers & retail supervisors
- Sales agents (financial services, insurance, real estate)
- Demonstrators & product promoters
- Telemarketers

CREDENTIALS

- Financial licenses (see business & financial below)
- Insurance licenses (property & casualty; health; life)
- Mortgage license
- Real estate license

SKILLS

- Sales
- Merchandising & product demonstration
- Business development
- Account management
- Loss prevention

New this quarter: This report includes a list of high demand skills in each occupational group, to give a fuller picture of labor market demand.

* Detail on the "management" occupational group was removed from the report to make room for more detail on the other groups. Top management occupations tended to echo those listed elsewhere in the report. Top management certifications included Project Management Professional (PMP), Six Sigma, and Certified Service Manager (CSM).

The *Where are the Jobs* report should not be used as a comprehensive list of available jobs in Cook County. Some industries and occupations, such as those that are heavily unionized and those that advertise through word of mouth, tend not to post openings online so may be underrepresented here. The data covers jobs that were available at any time during the quarter – these include positions that have been filled and postings that have been removed for other reasons. The data on high demand credentials is limited by the fact that the majority of job descriptions do not list specific credentials. For more information on job postings data, please contact The Chicago Cook Workforce Partnership via our website <http://workforceboard.org/reports/labor-market-data/>

OFFICE & ADMINISTRATIVE

OCCUPATIONS

- Customer service representatives
- Secretaries & administrative assistants
- Supervisors of administrative support workers
- Bookkeeping, accounting & auditing clerks
- General office clerks

CREDENTIALS

- Certified service manager (CSM)
- Certified payroll professional
- Fundamental payroll certification

SKILLS

- Administrative support (incl. scheduling)
- Accounting
- Data entry & spreadsheets
- Mathematics
- Personal computers & word processing

HEALTHCARE

OCCUPATIONS

- Registered nurses
- Nursing assistants (incl. CNA, PCT, medical asst.)
- Occupational therapists & physical therapists
- Medical records and health IT
- Speech language pathologists

CREDENTIALS

- Registered nurse
- First Aid/CPR
- Certified nursing assistant
- Acute care certification
- Nurse practitioner

SKILLS

- Patient care
- Treatment planning
- Patient and family education and instruction
- Physical and occupational therapy

FOOD SERVICE

OCCUPATIONS

- Combined food prep & serving workers
- Supervisors of food workers
- Restaurant cooks/chefs
- Waiters, waitresses & hostesses
- Baristas

CREDENTIALS

- SERVSAFE/food service sanitation
- Alcohol service certification (TIPS, BASSET)
- Food service certification (e.g. FMP)
- Certified dietary manager

SKILLS

- Cooking
- Cleaning, food safety & inspection
- Mathematics & cash handling
- Food service experience
- Inventory management

BUSINESS & FINANCIAL

OCCUPATIONS

- HR specialists
- Accountants
- Financial analysts & auditors
- Market research analysts & marketing specialists
- Management analysts

CREDENTIALS

- Certified public accountant (CPA)
- Chartered financial analyst (CFA)
- Securities licenses (Series 6, Series 7, Series 63)
- Certified risk manager (CRM)
- Professional in human resources (PHR, Senior PHR & Global PHR)

SKILLS

- Accounting
- Business process & process improvement
- SAP
- Risk management

TRANSPORTATION

OCCUPATIONS

- Truck drivers (tractor trailer and delivery)
- Laborers & freight/stock movers or supervisors
- Forklift operators
- Other drivers (shuttle, van, taxi, bus, limo)
- Cleaners of vehicles and equipment

CREDENTIALS

- Commercial driver's license (CDL) – Class A, B, C
- Automotive service excellence (ASE)
- Forklift operator certification
- Air brake certification
- Certified supply chain professional/Professional in supply management

SKILLS

- Inspection and repair
- Physical demand
- Inventory management
- Packaging & labeling
- Product sale & delivery

MANUFACTURING *(included due to Partnership focus)*

OCCUPATIONS

- Supervisors
- Inspectors, testers, sorters, samplers & weighers
- CNC operators & programmers
- Team assemblers
- Welders

CREDENTIALS

- American society for quality (ASQ) certified quality inspector/engineer
- Production and inventory management
- Certified quality engineer
- Welding certification (e.g. AWS)

SKILLS

- Inspection and machine repair
- Mathematics
- Computer numerical control (CNC) & machining
- Reading & interpreting blueprints